

Peak body for bike riding in WA

STRATEGIC PLAN FY24 - FY25 Updated May 2023 OUR VISION: More people riding bikes more often

**OUR PURPOSE:** Leading change to improve bike riding infrastructure, participation, safety and community attitudes towards bike riding.

WE DO THIS THROUGH - LEADERSHIP, COLLABORATION, INNOVATION, RESEARCH, MEMBERSHIP, COMMUNITY ENGAGEMENT AND EVENTS

#### **OVER THE NEXT TWO YEARS WE WILL FOCUS ON**

#### **REPRESENTATION**

LEAD AND COLLABORATE

#### Facilitate initiatives that elevate the profile and appeal of bike riding as a core part of community life

- Build coalitions and partnerships to represent the diversity of bike riders
- Influence public policy and investment by providing a considered, evidence based voice to government, political and industry leaders
- Collaborate to improve and expand bike riding infrastructure.
- Manage the development and delivery of strategies and plans developed to advance bike riding.

## **GROWTH**

GROW PARTICIPATION THROUGH ENGAGING OUR COMMUNITY

#### • Improve safety for bike riders

- Implement participation initiatives
- Build membership
- Promote the broad role and contribution of WestCycle on behalf of the bike riding community in WA
- Create an annual events and activities program to build engagement and community participation

#### SUSTAINABILITY

STRENGTHEN THE BIKE RIDING COMMUNITY

- Promote the impact of bike riding on the environment and transport systems.
- Expand and diversify revenue
- Ensure best practice governance and compliance
- Create a positive environment for our staff and community volunteers to thrive.
- Support of our members, affiliates and clubs.



















#### **LEADERSHIP**

- We inspire growth and action.
- We provide direction, motivation and guidance.
- We take a big picture view.
- We strive to raise the standards for the whole industry.

# OUR VALUES COLLABORATION

- We do great things together.
- We help and support each other to achieve a collective goal.
- We listen and evolve together.
- We facilitate the use of collective knowledge and energy.

#### SUSTAINABILITY

- We build an organisation for the future.
- We take care of our team.
- Success breeds sustainability.
- We make decisions and act with regard to the environment, our economy and society.

## REPRESENTATION

PRIORITY	INITIATIVES
Facilitate initiatives that elevate the profile and appeal of bike riding as a core part of community life.	<ul> <li>Coordinate the delivery of –Our Bike Path 2022-2026</li> <li>Promote cycling tourism and events and support the ecosystem of bike riding businesses and organisations (FY24)</li> <li>Develop and support initiatives that encourage the normalisation of bikes as a mode of transport</li> <li>Drive recognition of positive contributions of bike riding through a strong and positive media profile</li> </ul>
Influence policy and investment decisions and lead public commentary on bike related issues by achieving a position as a credible and trusted source of advice.	<ul> <li>Devise strategies to attain the objectives of WestCycle position statements through the execution of targeted campaigns.</li> <li>Source and utilise evidence and best practice to promote the benefits of bike riding</li> <li>Prepare submissions to key strategic documents to encourage investment in bike riding infrastructure, facilities, programs and campaigns</li> <li>Facilitate members and supporters to engage in policy and infrastructure planning processes relevant to them</li> </ul>
Build coalitions and partnerships to represent the diversity of bike riders	<ul> <li>Consult and engage with stakeholders through advisory groups, annual forums and quarterly communications</li> <li>Determine if WestCycle adopts a representative role for e rideables.</li> <li>Engage, educate and connect the community to become effective local advocates for infrastructure projects and bike riding in general</li> </ul>
Collaborate to improve and expand bike riding infrastructure.	<ul> <li>Maintain positive relationships and participate in reference groups with government agencies for the development of bike riding infrastructure projects and policies</li> <li>Position WestCycle to influence bike riding outcomes in infrastructure projects from the early design phase to completion</li> <li>Encourage and support LGA's to adopt safe riding infrastructure &amp; policies for roads, paths &amp; trails. (FY24)</li> </ul>
Manage the development and delivery of strategies and plans developed to advance bike riding.	<ul> <li>Manage the implementation of the priorities of the Mountain Bike Strategy as identified by the MTB Strategy Steering Group</li> <li>Coordinate the delivery of Our Bike Path 2022-2026</li> <li>Coordinate the BMX strategy development</li> <li>Activate the bike tourism strategy</li> </ul>

# **GROWTH**

PRIORITY	INITIATIVES
Improve safety for bike riders and promote positive interactions with road and path users.	<ul> <li>Identify on-road cycling routes for confident riders and develop strategies to manage potential conflict and increase safety between bike riders and other road users</li> <li>Promote and collaborate on the delivery of driver and rider education and behaviour change programs</li> <li>Work with the Road Safety Commission to develop campaigns that improve the safety of bike riders</li> <li>Develop initiatives to encourage and support responsible and safe bike biking</li> </ul>
Implement participation initiatives	<ul> <li>Build the schools program to impact 50 new schools pa</li> <li>Develop initiatives to grow participation of non regular bike riders</li> <li>Promote e bikes as a viable option for bike riders</li> </ul>
Build membership	<ul> <li>Expand the membership value proposition and activities to build community membership and engagement</li> <li>Ensure the membership servicing function achieves positive feedback from members</li> <li>Implement the new Membership Management system and transition to new CRM system.</li> <li>Build a Corporate Membership program to deliver \$50k growth pa</li> </ul>
Promote the broad role and contribution of WestCycle on behalf of the bike riding community in WA	<ul> <li>Implement a communications strategy to grow awareness of the role of WestCycle</li> <li>Implement an all of cycling calendar to promote bike riding events and activities</li> <li>WestCycle's website becomes the 'go to' source for bike riding information</li> </ul>
Create an annual events and activities program to build engagement and community participation	<ul> <li>Conduct workshops and community engagement activities to promote active transport and recreational riding</li> <li>Reinvigorate the Dams and Fondo events to grow participation</li> <li>Develop a program for gravel</li> </ul>

# SUSTAINABILITY

PRIORITY	INITIATIVES
Promote active transport to support our future health, wellbeing and sustainability benefits	<ul> <li>Enhance the profile of bike riding within the community through ongoing community engagement</li> <li>Promote evidence to support the bike riding benefits for health, environment and the community.</li> <li>Ensure 'people focused bike riding language' is adopted as per Healthy Streets learnings</li> <li>Undertake at least 4 public and stakeholder forums pa</li> </ul>
Expand and diversify revenue	<ul> <li>Secure partnership funding from government and commercial sector for WestCycle and other riding groups in order to sustain and develop bike riding in WA.</li> <li>Grow revenue from events, membership, contracting, grants, partnerships and projects (target growth of \$200k pa)</li> <li>Implement additional fee for service opportunities (eg school holiday bike ed programs / bike valet)</li> </ul>
Ensure best practice governance, compliance and operational efficiencies	<ul> <li>Implement the Board Charter</li> <li>Implement recommendations of the annual board performance review</li> <li>Embed risk management as an organisational commitment</li> <li>Utilise emerging technology e.g., Al to improve operational efficiency and profile</li> </ul>
Create a positive environment for our staff and community volunteers to thrive	<ul> <li>Undertake a codesign process with staff to build staff culture and retention</li> <li>Implement a volunteer program to recruit, support and reward volunteers</li> </ul>
Support our members, affiliates and clubs	<ul> <li>Review Affiliate relationships and deliverables to club outcomes</li> <li>Implement programs and develop resources to support volunteers and enhance the sustainability of rider groups including clubs, affiliates and social riders.</li> <li>Develop and deliver an enhanced member engagement experience</li> </ul>